

MGL Projects Limited, trading as MGL Projects ("us", "we", or "our") operates the <u>MGL Projects</u> website (the "Service").

This page informs you of our policies regarding the collection, use and disclosure of personal data when you use our Service and the choices you have associated with that data.

MGL Projects is committed to protecting your personal data and complying with both the EU General Data Protection Regulation (GDPR) and the UK GDPR. This Privacy Policy explains how we collect, use and protect your personal information in accordance with these regulations.

We use your data to provide and improve the Service. By using the Service, you agree to the collection and use of information in accordance with this policy. Unless otherwise defined in this Privacy Policy, terms used in this Privacy Policy have the same meanings as in our <u>Terms and Conditions</u>

Definitions

• Service

Service is the MGL Projects website operated by Emotio.

• Personal Data

Personal Data means data about a living individual who can be identified from those data (or from those other information either in our possession or likely to come into our possession).

Usage Data

Usage Date is data collected automatically either generated by the use of the Service or from the Service infrastructure itself (for example, the duration of a page visit).

Cookies

Cookies are small pieces of data stored on your device (computer or mobile device). For further information on cookies generally visit http://www.aboutcookies.org/ or http://www.allaboutcookies.org/

• Data Controller

Data Controller means the natural or legal person who (either alone or jointly or in common with other persons) determines the purposes for which and the manner in which any personal information are, or are to be, processed. For the EU, the relevant supervisory authority is the data protection authority in the member state where our main establishment is located. For the UK, the relevant supervisory authority is the Information Commissioner's Office (ICO) our registration reference is <u>ZB680408</u>. For the purpose of this Privacy Policy, we are a Data Controller or your Personal Data.

Data Processors (or Service Providers)

Data Processor (or Service Provider) means any natural or legal person who processes the data on behalf of the Data Controller. We may use the services of various Service Providers in order to process your data more effectively.



• Data Subject (or User)

Data subject is any living individual who is using our Service and is the subject of Personal Data.

• Information Collection and Use

We collect several different types of information for various purposes to provide and improve our Service to you.

• Types of Data Collected

Personal Data

While using our Service, we may ask you. To provide us with certain personally identifiable information that can be used to contact or identify you ("Personal Data"). Personally, identifiable information may include, but is not limited to:

- Email Address
- First name and last name
- Phone number
- Address, State, Province, ZIP/Postal code, City Cookies and Usage Data

We may use your Personal Data to contact you with newsletters, marketing or promotional materials and other information that may be of interest to you. You may opt out of receiving any, or all, of these communications from us by following the unsubscribe link or instructions provided in any email we send.

<u>Usage Data</u>

We may also collect information on how the Service is accessed and used ("Usage Data"). This Usage Data may include information such as your computer's Internet Protocol address (e.g. IP address), browser type, browser version, the pages of our Service that you visit, the time and date of your visit, the time spent on those pages, unique device identifiers and other diagnostic data.

Tracking & Cookies Data

We use cookies and similar tracking methods to track the activity on our Service and hold certain information.

Cookies are files with a small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking solutions also used are beacons, tags and scripts to collect and track information and to improve and analyse our Service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be ablet to use some portions of our Service. Examples of Cookies we use:

Session Cookies – used to operate our Service.

Preference Cookies – used to remember your preferences and various settings. Security Cookies – used for security purposes.

Use of Data

MGL projects uses the collected data for various purposes:

- To provide and maintain our Service
- To notify you about changes to our Service.
- To allow you to participate in interactive features of our Service when you choose to do so.
- To provide customer support



- To gather analysis or valuable information so that we can improve our Service
- To monitor the usage of our Service.
- To detect, prevent and address issues.
- To provide you with news, special offers and general information about other goods, services and events which we offer that are similar to those that you have already purchased or enquired about unless you have opted not to receive such information.

• Legal Basis for Processing Personal Data Under General Data Protection Regulation (GDPR) If you are from the European Economic Area (EEA), MGL Projects' legal basis for collecting and using the personal information described in the Privacy Policy depends on the Personal Data we collect and the specific context in which we collect it. MGL Projects may process your Personal

- We need to perform a contract with you
- You have given us permission to do so
- The processing is in our legitimate interests, and it's not overridden by your rights
- For payment processing purposes
- To comply with the law

• Retention of Data

Data because:

MGL Projects will retain your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes and enforce our legal agreements and policies.

MGL Projects will also retain Usage Data for internal analysis purposes. Usage Data is generally retained for a shorter period of time, except when this data is used to strengthen the security or to improve the functionality of our Service, or we are legally obligated to retain this data for longer time periods.

• Transfer of Data

Your information, including Personal Data, may be transferred to – and maintained oncomputers located outside of your state, province, country or other governmental jurisdiction where the data protection laws may differ from those in your jurisdiction. If you are located outside the United Kingdom and choose to provide information to us, please note that we transfer the data, including Personal Data, to the United Kingdom and process it there. Your consent to this Privacy Policy followed by your submission if such information represents your agreement to that transfer.

MGL Projects will take steps reasonably necessary to ensure that your data is treated securely and in accordance with this Privacy Policy, and no transfer of your Personal Data will take place to an organisation or a country unless there are adequate controls in place, including the security of your data and other personal information.

Disclosure of Data Disclosure for Law Enforcement

Under certain circumstances, MGL Projects may be required to disclose your Personal Data if required to do so by law or in response to valid requests by public authorities (e.g. a court or a government agency).



Legal Requirements

MGL Projects may disclose your Personal Data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of MGL Projects
- To prevent or investigate possible wrongdoing in connection with the Service
- To protect the personal safety of users of the Service or the public
- To protect against legal liability

Security Data

The security of your data is important to us but remember that no method of transmission over the internet or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Data, we cannot guarantee its absolute security.

Your Data Protection Rights Under General Data Protection Regulations (GDPR)

If you are a resident of the European Economic Area (EEA) of the United Kingdom, you have certain data protection rights. MGL Projects aims to take reasonable steps to allow you to correct, amend, delete or limit the use of your Personal Data. If you wish to be informed what Personal Data, we hold about you and if you want to be removed from our systems, please contact us. In certain circumstances, you have the following data protection rights:

- The right to access, update or delete the information we have on you. Whenever made
 possible, you can access, update or request deletion of your Personal Data directly within
 your account settings section. If you are unable to perform these actions yourself,
 please contact us to assist you.
- The right to rectification. You have the right to have your information rectified if that information is inaccurate or incomplete.
- The right to object. You have the right to object to our processing of your Personal Data.
- The right of restriction. You have the right to request that we restrict the processing of your personal information.
- The right to data portability. You have the right to be provided with a copy of the information we have on you in a structured, machine-readable and commonly used format.
- The right to withdraw consent. You also have the right to withdraw your consent at any time where MGL Projects relies on your consent to process your personal information.
- Please note that we may ask you to verify your identity before responding to such requests.
- You have the right to complain to a Data Protection Authority about our collection and use of your Personal Data. For more information, please contact your local data protection authority in the European Economic Area (EEA) or United Kingdom.

Service Providers

We may employ third party companies and individuals to facilitate our Service ("Service Providers"), to provide the Service on our behalf, to perform Service-related services or to assist us in analyzing how our Service is used. These third parties have access to your Personal Data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.



Analytics

We may use third-party Service Providers to monitor and analyze the use of our Service.

• Google Analytics

Google Analytics is a web analytics service offered by Google that tracks and reports website traffic. Google uses the data to track and monitor the use of our Service. This data is shared with other Google services. Google may use the collected date to contextualize and personalize the ads of its own advertising network.

• Changes to this Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page. We will let you know via email and/or a prominent notice on our Service prior to the change becoming effective and update the effective date at the top of this Privacy Policy. You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted to this page.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email
- By visiting this page on our website <u>Contact Us</u>
- By phone number: tel:01992350890
- By mail: Unit 2 Monks Green Farm, Hertford, SG13 8QL